

April Luna

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EXPERIENCE

User Experience Designer Intern

Sunlife | Sep 2023 - Present

Currently designing a machine learning-driven clustering dashboard aimed to detect email phishing, with a focus on refining annotation tools.

Conducting user research to determine which annotation tools to retain, optimizing functionality based on user feedback and data analysis.

Teaching Assistant

University of Toronto | Sep 2023 - April 2024

Human-Computer Interaction (MIE344), Human Factors Integration (MIE542) and Case Studies in Human Factors and Ergonomics (MIE345)

User Experience Designer

Finastra | May 2022 - Feb 2023

Led a team of developers to make enhancements on the current Filogix Expert Pro Mortgage Platform.

Collaborated with product managers to review user feedback, making necessary design changes to improve the current interface.

User Experience Designer Intern

Celestica | May 2020 - Aug. 2021

Collaborated with developers and business IT leads to lead the re-design of the WhitePages Celestica interface.

Conducted interviews, developed prototypes and designed the final Spectrum Pro mobile and web application, closely working with the development team.

DESIGN PROJECTS

UX Design Lead | CIBC (Capstone Project)

Worked with four senior undergraduate students and led the design of a mobile app to accommodate individuals with non-visible disabilities for better banking experience.

SKILLS

Tools & Languages

HTML
CSS
Python
Figma
Adobe XD
Adobe Illustrator
Miro
FigJam
UserTesting

Research & Design

Use Cases
UML Diagrams
Heuristic Evaluation
Usability Testing
Personas
Storyboarding
Prototyping
Experience Maps

EDUCATION

University of Toronto

MASc Candidate (Industrial Engineering)

Graduating June 2025

University of Toronto

BASc (Industrial Engineering)

Graduated June 2022